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QUALITY POLICY OF TTI NORTE, S.L.

TTI Norte, S.L. aims to provide innovative projects and products in the field of Telecommunications Systems based on Radio Frequency and Antenna technologies without limitation to a specific sector or field of application.

The Executive Management of TTI Norte, S.L. sets up as a main objective to provide the products and services with the highest possible level of quality to reach the total satisfaction of its Customers and Partners.

The Executive Management of TTI Norte, S.L. promotes a Quality and Continuous Improvement System in order to achieve this level of Excellence, implanting the Quality System from the first contacts with Clients until the final delivery, including the After-Sales Service.

In order to continue with this activity, TTI Norte, S.L. proposes:

- To know its Customers, their needs and expectations,
- To ensure from the first commercial contact that it has the required technical capabilities and resources for accomplishing any customer necessity and conclude the works according to the established requirements,
- To direct the company activities and decisions to reach the satisfaction of the requests and expectations of the Customers,
- To ensure that every employee makes its work according to the guidelines set up in the Quality System,
- To promote the collaboration of the employees in the development of the company, considering their suggestions and initiatives, whose purpose is directed to this development,
- To maintain the spirit of continuous improvement in all the activities performed by the company,
- To achieve the whole UNE-EN-ISO 9001 requisites as well as the applicable legal and technical requirements.

The Executive Management of TTI Norte, S.L. will establish annually the QUALITY OBJECTIVES after the Review of the state of the Quality System, defining the involvement of each department of the Company to reach them, as well as the resources and actions needed in order to achieve the marked objectives.

The implementation of the Quality Policy is a responsibility of all the employees of the company. Therefore, the Executive Management will take all the necessary actions in order to implement the Quality Systems at all levels. For this reason, TTI Norte, S.L. will require and make possible that every employee is acquainted with the Quality Policy, the methodology described as well as the documents that apply to each work area.

Signed. Executive Management of TTI Norte, S.L.

D. Juan Becerra (CEO)
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